

**N B** This supersedes any previous versions

## **Code of Conduct**

**Any person entering the environment of the Club agrees to abide by our Code of Conduct.**

### **General:**

All members, visitors and guests are to be treated in a friendly and respectful manner at all times. Members are expected to report any unfriendly and disrespectful behaviour to a member of the committee. Anyone behaving in an unfriendly or disrespectful manner can be asked to leave the Club. Members agree to promote a positive image of the Club and not make any derogatory statement regarding the Club, or its members, in any public forum. All members, visitors and guests are to treat the Club facilities and resources respectfully and appropriately.

### **Tennis:**

All players on court are expected to behave reasonably and in a manner that shows respect for other players and spectators. Players should not act in a manner that detracts from the enjoyment of players on other courts. Audible obscenities are not permitted, either on court or elsewhere on the Club's premises. Line calls can only be called by players on the side of the court that the ball lands, unless they request assistance from their opponents. If there is any uncertainty re the line call, the point should be replayed. Tennis nets are to be lowered at close of play, and court entrance gates securely locked when courts are vacated. Balls that stray onto occupied courts may not be retrieved. Players are to politely request the return of balls from the occupants of the court at an appropriate moment, and not whilst play is in progress on that court. Members, visitors and guests are not to pass behind a court whilst play is in progress on that court. Unsporting behaviour is not acceptable. Players are to wear recognisable sports clothing and footwear on court. No glass, food, chairs, tables or other heavy objects are to be taken on court. Chairs taken out of the clubhouse are to be returned when no longer needed. Litter is to be removed from court and either placed in the bin provided or, if no bin is evident, taken home. If other members are waiting to play, a court must be vacated immediately on completion of a short set (i.e. one that does not go beyond 6 games to 5). No singles matches may be commenced if other members are waiting to play or are just arriving.

### **Health and Safety**

All members, visitors and guests are to make the health and safety of themselves and others a priority. Smoking is not permitted anywhere on club premises.

### **Guests:**

Members may bring guests to the Club. The member is responsible for ensuring their guests pay the relevant fee prior to each visit, and abide by our Code of Conduct. Guest fees are £3 per adult and £1 per junior (under 18 years) per visit. Members should hand guest fees to a committee member at the earliest opportunity. No member may bring the same guest more than 3 times.

### **Facilities**

Floodlights should be switched off by 9.30 p.m. at the latest (by order of AVBC). The clubhouse is to be locked and secured, all appliances within the club house turned off, and all windows and interior doors to the clubhouse are to be closed on departure from the Club grounds. No ball games, other than tennis, unless they are of an authorised nature, may be played anywhere on the Club premises.

### **Equality and Diversity**

Harassment, bullying, abuse or victimisation of an individual, including sexual or racially based harassment, or other discriminatory behaviour, whether physical or verbal, is not acceptable. Any member, guest or visitor who believes they have experienced discriminatory behaviour should contact a committee member.

February 2018