



Code of Conduct

November 2020

General

- All members, visitors and guests are to be treated in a friendly and respectful manner at all times.
- Members are expected to report any unfriendly and disrespectful behaviour to a member of the committee.
- Any one behaving in an unfriendly or disrespectful manner can be asked to leave the Club.
- Members agree to promote a positive image of the Club and not make any derogatory statement regarding the Club, or its members, in any public forum.
- All members, visitors and guests are to treat the Club facilities and resources respectfully and appropriately.

Tennis

- All players on court are expected to behave reasonably and in a manner that shows respect for other players and spectators.
- Players should not act in a manner that detracts from the enjoyment of players on other courts.
- Audible obscenities are not permitted, either on court or elsewhere on the Club's premises.
- Line calls can only be called by players on the side of the court that the ball lands, unless they request assistance from their opponents. If there is any uncertainty about the line call, the point should be replayed.
- Tennis nets are to be lowered at the close of play, and court entrance gates securely locked when courts are vacated. While Covid-19 restrictions are in place, nets are to be left raised and locks have been removed from the court entrance gates.
- Balls that stray onto occupied courts may not be retrieved. Players are to politely request the return of balls from the occupants of the court at an appropriate moment, and not whilst play is in progress on that court.
- Members, visitors and guests are not to pass behind a court whilst play is in progress on that court.
- Unsporting behaviour is not acceptable.
- No glass, food, chairs, tables or other heavy objects are to be taken on court. Chairs taken out of the clubhouse are to be returned when no longer needed.
- Litter is to be removed from court and either placed in the bin provided or, if no bin is evident, taken home.
- Players are to play on the court that they have booked, and to have vacated the court ready for the next booking to start.



/RandATC



@RandATC



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Health and Safety

- All members, visitors, and guests are to make the health and safety of themselves and others a priority.
- Smoking is not permitted anywhere on club premises.

Guests

- Members may bring guests to the Club. The member is responsible for ensuring their guests pay the relevant fee prior to each visit, and abide by our Code of Conduct. Guest fees are £3 per adult and £1 per junior (under 18 years) per visit. Members should hand guest fees to a committee member at the earliest opportunity. No member may bring the same guest more than 3 times.

Facilities including Clubhouse

- Floodlights should be switched off by 9.30pm at latest (by order of AVBC)
- The clubhouse is to be locked and secured, all appliances within the club house turned off, and all windows and interior doors to the clubhouse are to be closed on departure from the Club grounds.
- Phones may not be used in the changing room areas
- Adults and young people should not use changing rooms at the same time, unless the adult is the parent/carer. Please wait until the changing room is free before using it.
 - It is the responsibility of the Club to ensure that this happens for participants of junior coaching sessions during the coaching sessions including a short period before and after the session finished.
 - It is the responsibility of the parent/guardian to ensure that this happens at all other times, including during Club social sessions and matches.

Equality and Diversity

- Harassment, bullying, abuse or victimisation of an individual, including sexual or racially based harassment, or other discriminatory behaviour, whether physical or verbal, is not acceptable.
- Any member, guest or visitor who believes they have experienced, or witnessed discriminatory behaviour should contact a committee member.

Raising Concerns

- If a member has a concern about the behaviour of another user of the Club, please contact a member of the management committee.
- Formal complaints should be sent to info@ripleyalfretontennis.org.uk